

Appendix 8

TPR Improvement Plan Data as at 31 October 2015

Data type	Cases brought forward	New cases in period	Completed in period	Outstanding	Completeness of date as % of membership
ACTIVES Total =36848					
Addresses	664	8	298	374	99.99%
Forename	8	1	6	3	99.99%
Surname	0	0	0	0	100.00%
Date of birth	4	0	2	2	99.99%
NI number	8	0	4	4	99.99%
Title	9	4	13	0	100.00%
Sex mismatch	19	14	31	2	99.99%
Format of hours	31	17	31	17	99.99%
Date joined Fund missing	0	0	0	0	100.00%
Payroll ref missing	109	1	34	76	99.99%
Leaver forms missing	304	830	66	1068	97.10%
Leaver forms in error	Reporting to start 1/2016				
Casual hours missing	1633	0	0	1633	95.57%
Starters in error	Reporting to start 1/2016				
Starters missing	489	0	320	169	99.54%
Total	3278	875	805	3348	99.39%
DEFERREDS Total =39286					
Addresses	4154	0	27	4127	89.49%
Forename	10	1	2	9	99.99%
Surname	0	0	0	0	100.00%
Date of birth	4	0	1	3	99.99%
NI number	56	0	0	56	99.99%
Title	1	0	1	0	100.00%
Sex mismatch	0	0	0	0	100.00%
Format of hours	0	0	0	0	100.00%
Date joined Fund missing	6	0	3	3	99.99%
Historic refunds	912	0	28	884	97.75%
Total	5143	1	62	5082	98.71%

PENSIONERS					
Total =24082					
Addresses	344	4	20	328	98.64%
Forename	13	6	9	10	99.96%
Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	1	0	1	0	100.00%
Title	0	0	0	0	100.00%
Sex mismatch	1	0	0	1	99.99%
Total	359	10	30	339	99.80%
DEPENDANTS					
Total = 3748					
Addresess	59	0	16	43	98.85%
Forename	9	0	8	1	99.99%
Surname	0	0	0	0	100.00%
Date of birth	0	0	0	0	100.00%
NI number	37	0	9	28	99.25%
Title	0	0	0	0	100.00%
Sex mismatch	2	0	2	0	100.00%
Total	107	0	35	72	99.73%